

### Cardinal Project Commonwealth of Virginia

# Accounts Payable Business Process Workshop April 2015



Welcome and BPW Overview	9:00am – 9:30am
<ul> <li>Accounts Payable Overview and Cardinal Impacts</li> <li>Establish and Maintain Vendors</li> <li>Enter and Process Vouchers</li> </ul>	9:30am – 12Noon
Lunch	12Noon – 1:00pm
<ul> <li>Accounts Payable Overview and Cardinal Impacts (continued)</li> <li>Expense Processing</li> <li>Process Payments</li> <li>Process 1099</li> </ul>	1:00pm – 3:30pm
Agency Business Process Tasks	3:30pm – 4:45pm
Wrap Up	4:45pm – 5:00pm



### **BPW Overview**



# Purpose of Business Process Workshops

#### **Business Process Workshops will:**

- Communicate key business process changes associated with the implementation of Cardinal
- Highlight potential agency impacts
- Highlight agency considerations for each impact
- Provide context for communicating high level process changes and impacts to agency stakeholders
- Prepare you to complete your agency's impact analysis (Task #42) and impact communication plan (Task #43)

#### **Business Process Workshops will NOT:**

- Identify every process change and agency impact
- Evaluate process change impacts at the agency level
- Focus on agency procedures
- Provide a system demonstration
- Provide system training



### **BPWs** in Perspective

Requirements Gathering

**Conference Room Pilots**  Completed Readiness Activities

**BPWs** 

Future Readiness Activities

Go Live!

- Multi-year process
- Identified over 6,000 requirements
- 40 agencies represented

- Confirmed requirements
- Confirmed/ identified gaps in proposed processes
- Involved 18 Wave 1 and Wave 2 agencies

- Workshops:
  - COA
  - BudgetStructure
  - Interface
  - Workflow
  - CIPPS
- Change Network meetings

- Communicate new business processes
- Help agencies identify, assess, and prepare for the impacts
- Role mapping
- Training
- Preparation for go-live
- Change Network meetings



#### After completing this workshop, you will:

- Understand key Cardinal business processes for Accounts Payable
- Be able to evaluate the major impacts these processes will have on your agency
  - Agency specific policies
  - Agency specific procedures
  - Agency specific forms
  - Agency users and their responsibilities
- Be prepared to complete your agency's impact analysis (Task #42)
- Be prepared to complete the agency's impact communication plan (Task #43)
- Continue the agency impact analysis process until go-live



# Business Process Impact Analysis Timeline

April 2015	May 2015	June 2015
Attend BPWs (Task ID #35)		
	re Agency Impact Analysis Task ID #42)	
	Communi	gency Impact ication Plan ID #43)



### **Guiding Principles**

- "Change is hard because people overestimate the value of what they have and underestimate the value of what they may gain by giving that up."
  - James Belasco and Ralph Stayer; Flight of the Buffalo (1994)
- Keep an open mind
- Be forward thinking in how your agency can adapt
- Evaluate for gaps (tell us what we didn't address!)
- Tap into your resources (fellow Primary Contacts, the Cardinal Project)
- Inform your agency about the changes and impacts
- Remain engaged



### Global Impacts

#### Cardinal is a transactions-based system

- Cardinal transactions are replacing CARS batch types and transaction codes
- Each transaction (Accounts Payable voucher, General Ledger journal, Expense report, Accounts Receivable deposit) requires individual approval (versus the CARS approval by batch process)
- Transactions have multiple editing (pass/fail) checkpoints before they are posted

#### End-users should have basic accounting knowledge

- Users should have an understanding of debits and credits and double-entry accounting
- Users will need to know the new Cardinal Chart of Accounts values and have basic accounting knowledge

#### CARS is the accounting system of record until June 2016

Cardinal must be reconciled with CARS until CARS is retired

#### Cardinal consists of distinct modules (GL, AP, AR and EX)

- Transactions are entered and posted into Accounts Payable, Expenses, and Accounts Receivable, then journal generated to the General Ledger
- Because transactions have multiple points of editing, validation, and processing, they can post in source modules before posting to General Ledger (impacting query and report results)

#### In Cardinal, cash is not impacted until the payment is posted

- Vouchers will not credit cash immediately and will instead credit a payable. Cash balances are only affected when payments are made, deposits are posted, or journals are posted.
- Expense transactions will normally credit cash the same night as posted since they are immediately paid

#### FINDS

Financial data will not be loaded into FINDS once CARS is retired (after June 2016). Agencies that use FINDS downloads for reconciliation with CARS will need to use Cardinal reports and queries to obtain detail (as Cardinal will not be interfaced to CARS or FINDS).

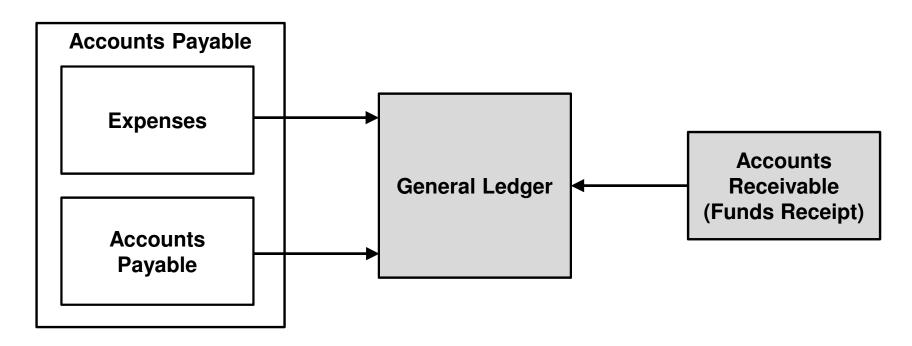


# Accounts Payable Overview and Cardinal Impacts



### Cardinal System Map

Shown below is the Cardinal system map and how the Accounts Payable, Expenses, Accounts Receivable and General Ledger modules relate to each other.





## Accounts Payable Modules and Processes

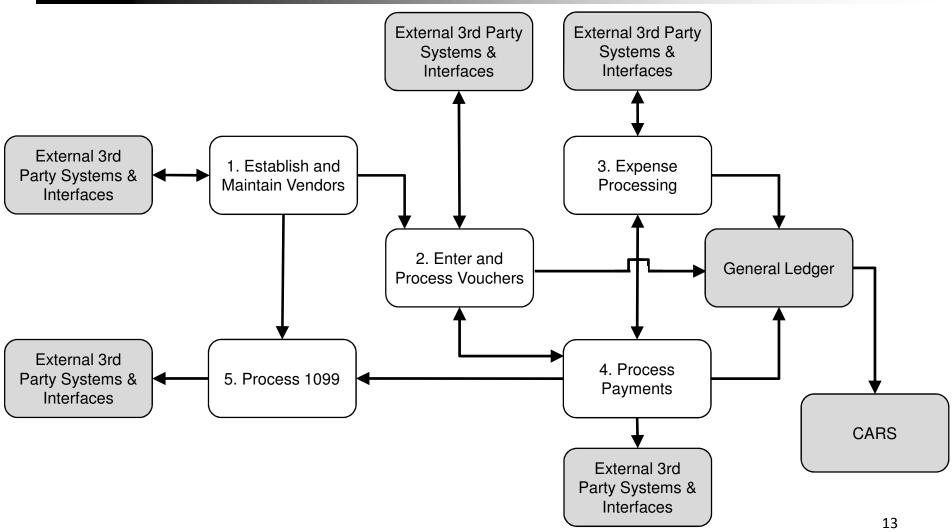
**Accounts Payable** (AP) is the functional area that handles Commonwealth of Virginia (COVA) payments and consists of two modules, the **Accounts Payable** module and the **Expenses** module, which include the following processes.

The Accounts Payable processes in Cardinal include:

- Establish and Maintain Vendors
- Enter and Process Vouchers
- Expense Processing
- Process Payments
- Process 1099



### Accounts Payable End-to-End Process





## Process Definition: Establish and Maintain Vendors

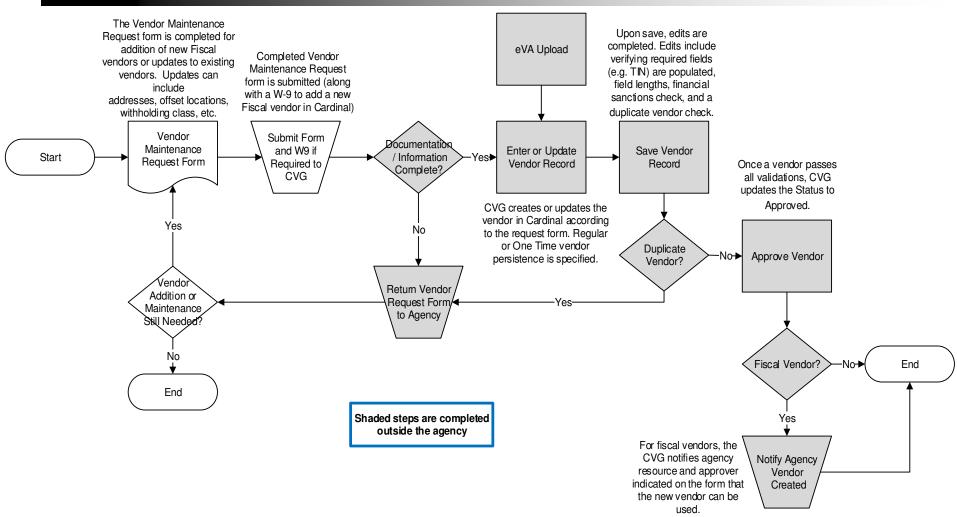
Establishing and maintaining vendor information includes the entry and maintenance of fiscal and procurement vendors online and through interfaces. The approval of vendors is also included in this business process.

The Establish and Maintain Vendors process includes the following subprocesses:

- Enter Vendors
- Maintain Vendors
- Approve Vendors



### **Process:** Establish and Maintain Vendors **Sub-process:** Enter, Maintain, and Approve Vendors





# **Process Impacts:** Establish and Maintain Vendors

	Process Change	Impacts	Agency Considerations
AP01	In Cardinal, there is one centralized vendor table, which is shared by all agencies and is owned and maintained centrally by the CVG (Commonwealth Vendor Group). eVA is the source of all procurement vendors in Cardinal.  CVG will maintain copies of all W9 forms.  For Higher Education and Port Authority, vendor information must exist in eVA and/or Cardinal even though payments are processed outside of Cardinal. Payments must be linked to Cardinal Vendor IDs in order to facilitate statewide reporting requirements.	Users must select preexisting vendors, locations, and addresses when creating a voucher transaction. Users cannot add or maintain new vendors or addresses; instead, users need to submit a Vendor Maintenance Request form to the CVG.  Only authorized users can submit Vendor Maintenance Request forms to CVG.  Agencies no longer need to keep copies of W9 forms.  A vendor that is a fiscal vendor for one agency may be a procurement vendor for another agency. Any procurement vendor information updates have to go through eVA.	Consider how and if your procurement vendors need to be registered in eVA.  Who in your agency will be responsible for submitting vendor maintenance forms to CVG?  Will you need to update your agency's business processes to interact with CVG on adding and maintaining fiscal vendors?  Agencies should allow for a 5 day turnaround time for CVG updates and a 1 day turnaround for eVA updates.



	Process Change	Impacts	Agency Considerations
AP02	Cardinal uses Vendor ID numbers to uniquely identify vendors and not the TIN. Cardinal also stores the eVA VLIN and eVA Vendor ID at the vendor address level.	Users select vendors on a voucher by selecting the Cardinal Vendor ID, location and address.  Users can search for the appropriate Cardinal Vendor ID using TIN on a Cardinal inquiry page.  The CARS suffix is stored on the Cardinal location.	Which users and/or stakeholders in your agency will need to understand the changes in the Cardinal Vendor ID number and how to search for vendor information in Cardinal?  Will you need to update your agency's business processes to include identifying vendors with Cardinal Vendor ID, address and location?



	Process Change	Impacts	Agency Considerations
AP03	When processing refunds for vendors that do not already exist, a One Time vendor can be created by the CVG (or through the voucher upload interface for interfacing agencies).  One Time vendors are inactivated after they have been used on a voucher.	You cannot process a refund without a vendor existing in Cardinal.	Will you need to update your agency's business processes to use One Time vendors when processing refunds to adhere to CVG guidelines?
AP04	In Cardinal, payments made to other state agencies for goods and services are processed as vouchers in the AP module rather than Inter-Agency Transfers (IATs). All state agencies are set up as vendors. The paying agency only enters their agency's accounting distribution. A deposit is created in the AR module of the receiving agency to capture	Inter-Agency Transfers (IATs) have been replaced by Agency to Agency transactions (ATAs) in Cardinal. You now only enter your agency's payment for the goods and services.	Will you need to update your agency's business processes for handling ATAs?
	the inbound payment.		18



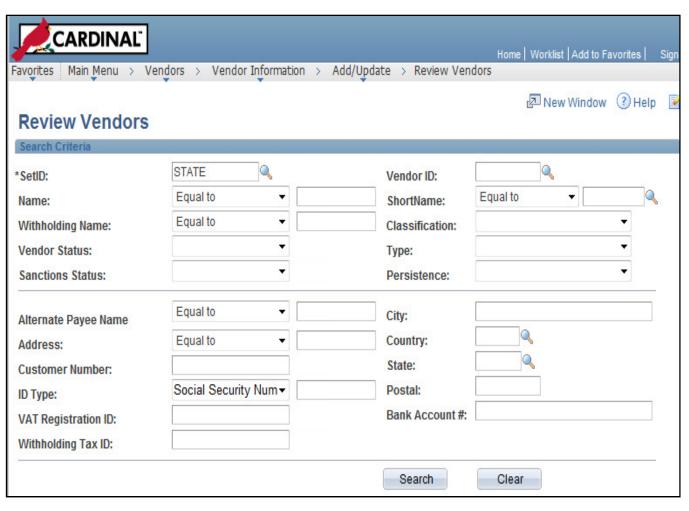
	Process Change	Impacts	Agency Considerations
AP05	In Cardinal, you can identify vendors who have levies (liens) by using a location which is set up by the CVG. Vendor vouchers are put on hold for agency levies and then vouchers are manually updated to offset the payment.	In Cardinal, a levy location must first be created by CVG. This is a manual process. Agencies need to track the original levy (lien) amount, vouchers, and the corresponding amount that offsets the original liability outside of Cardinal.	Will you need to update your agency's business processes to track and request vendor and levy processing?
AP06	In Cardinal, users cannot edit vendor information when they enter the voucher.	Based on the vendor selected, the voucher is populated with a default address. Users can select another existing address.  Updates to existing or addition of addresses for fiscal vendors requires a Vendor Maintenance Request form.  Procurement vendors must be updated through eVA.	Will you need to update your agency's business processes to confirm the vendor exists in Cardinal before the voucher is entered in Cardinal?  Agencies should allow for a 5 day turnaround time for CVG updates and a 1 day turnaround for eVA updates.



	Process Change	Impacts	Agency Considerations
AP07	Most agencies will no longer receive a vendor feed from eVA and will only receive a feed from Cardinal.	Agencies must update internal systems or processes to receive relevant procurement and accounts payable information from Cardinal.	How will the source for vendor data change affect existing business processes?



### Search for Vendors

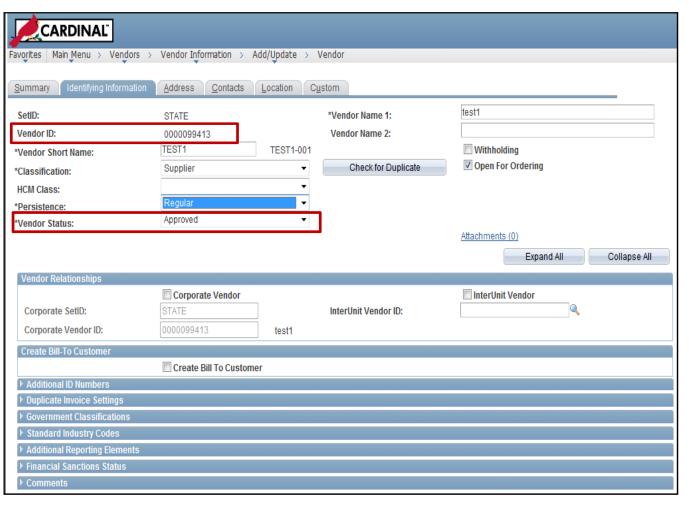


#### Impacts:

- AP01: Cardinal has a centralized vendor table shared by all agencies.
- AP02: Cardinal uses
   Vendor ID numbers to
   uniquely identify vendors
   instead of TIN.
- AP04: All state agencies are set up as vendors in Cardinal.



### Vendor Record Page



#### Impacts:

AP02: Cardinal uses
 Vendor ID numbers to
 uniquely identify vendors
 instead of TIN.

#### **Key Points:**

- Vendor ID is automatically assigned when a new vendor is created in Cardinal.
- Vendors must be approved before they can be selected on a voucher online or submitted through the Voucher Upload.
- Users can search for the appropriate vendor ID by TIN.



# **Business Process Activity:**Vendor Processing

Briefly review the material covered in the Vendor Processing business process section. Review the change impact below and discuss the questions as a group. Use the activity worksheets to record your responses (20 minutes).

AP06: In Cardinal, users cannot edit vendor information when they enter the voucher.

#### **Agency Specific Procedures**

- What internal agency procedures need to be updated so that vendor addition / maintenance requests are completed, approved and submitted to the CVG in a timely manner?
- What internal agency procedures are needed to request updates to procurement and fiscal vendors?

#### **Agency User Responsibilities**

- How are your voucher processors impacted?
- Who will be responsible for filling out the vendor request form and sending to the CVG?
- Who needs to understand the new process?



## **Process Definition:** Enter and Process Vouchers

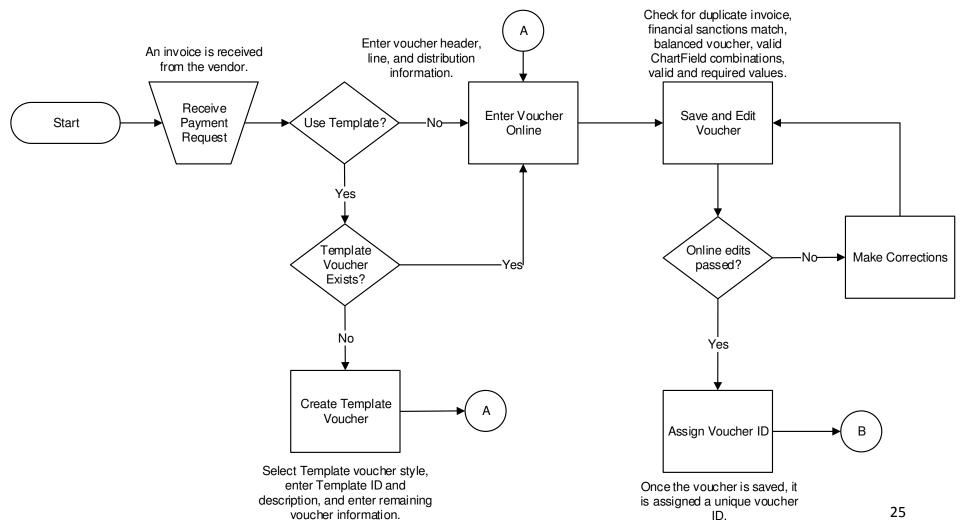
Enter and Process Vouchers encompasses all activities that are required to capture invoice data, generate a voucher, attach related documents, perform editing, perform budget checking, perform approvals, and perform voucher posting.

The Enter and Process Vouchers process includes the following subprocesses:

- Enter Voucher
- Maintain Voucher
- Upload Voucher

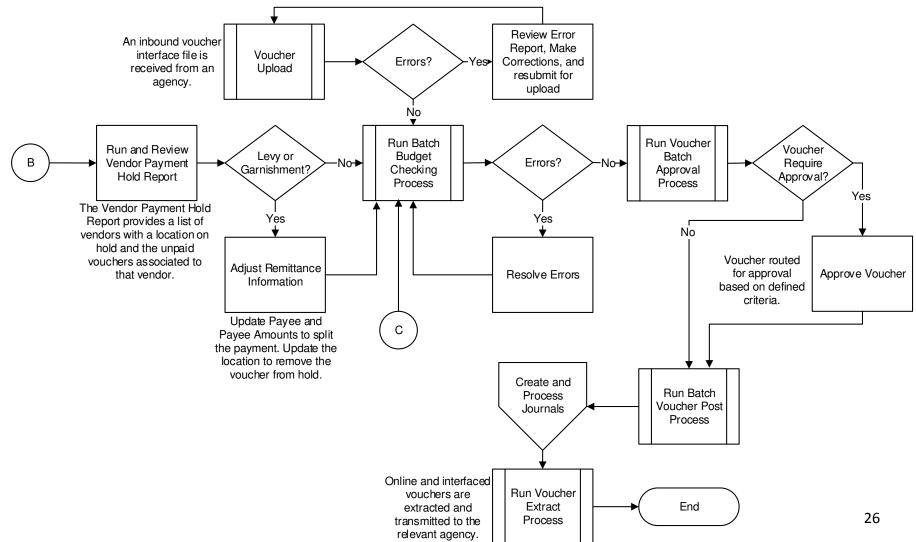


### **Process:** Enter and Process Vouchers **Sub-process:** Enter Voucher



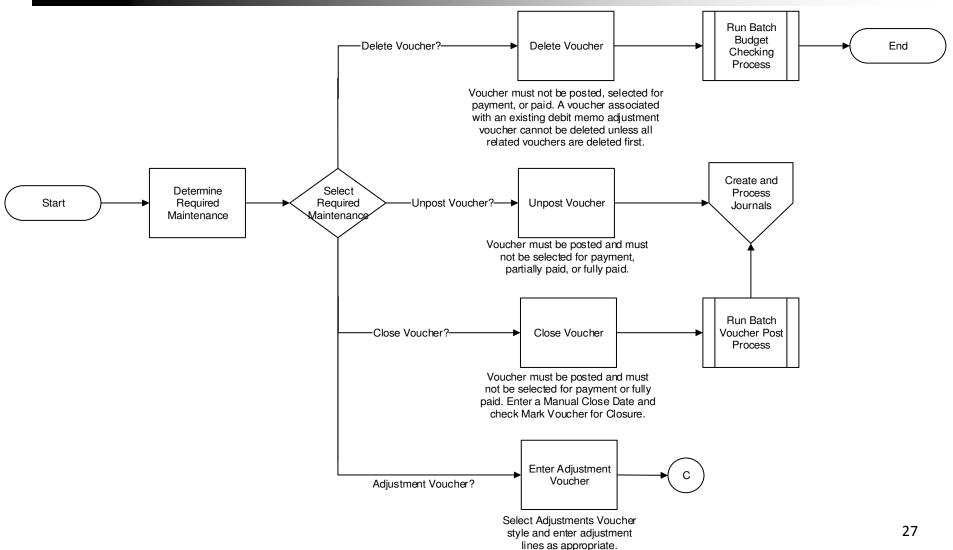


### **Process:** Enter and Process Vouchers **Sub-process:** Enter Voucher (continued)





### **Process:** Enter and Process Vouchers **Sub-process:** Maintain Voucher





# **Process Impacts:** Enter and Process Vouchers

	Process Change	Impacts	Agency Considerations
AP08	A vendor must exist in Cardinal for it to be used on a voucher and paid.	Vouchers cannot be processed without a vendor existing in Cardinal. Access to create and maintain vendors is limited to the CVG.  For a new Fiscal vendor or changes to an existing Fiscal vendor, a Vendor Maintenance Request form must be completed and submitted to the CVG.  All Procurement vendor additions and changes must be made in eVA and then are interfaced to Cardinal.	Will you need to update your agency's business processes to verify that vendor information for processing the voucher exists in Cardinal prior to voucher creation?
AP09	In Cardinal, you must select a payment term (Due Now, Net 30, or Due Now with Prompt Payment) when entering a voucher to identify the payment date. If selecting Net 30, Cardinal will calculate the due date.	Users are required to select the correct pay terms, enter Invoice Receipt Date and Goods & Services Receipt Date when processing a voucher.	Will you need to update your agency's business processes to document these dates and select correct pay terms?



# Process Impacts: Enter and Process Vouchers (continued)

	Process Change	Impacts	Agency Considerations
AP10	Cardinal has the ability to attach a document to the online voucher.	The ability to attach documents to the voucher can help your documentation and review process.	Will you need to update your processes for documenting vouchers?  What types of documentation do you want to attach to vouchers?  Would attached documentation help the voucher approval process?
AP11	In Cardinal, the Invoice ID is a required field and must be unique for the vendor. Each invoice requires its own voucher.  Cardinal checks for duplicate invoices to help prevent overpayment.	Multiple invoices can no longer be grouped into a single voucher.  Agencies must assure invoice numbers are unique for a vendor.	How will you determine unique Invoice IDs for vendors that do not provide unique invoice numbers?  Will you need to update your agency's business processes for entering vouchers?



# Process Impacts: Enter and Process Vouchers (continued)

	Process Change	Impacts	Agency Considerations
AP12	Approved vouchers are posted nightly, which creates accounting transactions that are sent to the General Ledger. This typically debits the given distribution ChartFields and credits an accounts payable account.	Payments awaiting due date are reflected in an Accounts Payable liability account.  Agency cash balances are only affected when payment is processed.	How will your reconciliations and any general ledger analysis be affected by the creation of an accounts payable account and delay in vouchers affecting cash balances?
AP13	Petty cash transactions are tracked in Cardinal, not outside of the financial system.  A separate petty cash Accounts Payable Business Unit must be set up for each petty cash account (Agency Task #27).	As agencies make payments with petty cash, they must enter a voucher in Cardinal to record payment details (transparency reporting).	Will you need to update business processes for changes in how petty cash transactions are processed?



# Process Impacts: Enter and Process Vouchers (continued)

	Process Change	Impacts	Agency Considerations
AP14	Although the agencies are able to obtain account balances from FINDS until CARS is retired, FINDS does not contain vendor transaction details.	Users need to log into Cardinal to use Cardinal reports, queries, and online inquiries to retrieve vendor transaction details or receive the voucher extract interface.	Will you need to update business processes to use Cardinal tools for voucher reporting instead of FINDS?
AP15	Cardinal uses workflow to route individual vouchers for online approval. The approver needs to routinely review their Worklist in order to either approve or deny transactions.  Denied transactions either need to be corrected or deleted.  Interfaced vouchers do not require agency approval in Cardinal unless they are modified online in Cardinal.	You will now approve or deny individual vouchers online.	Who will be approving vouchers in your agency?  Will your agency want original documentation to be scanned and attached to the voucher to assist in the approval process?

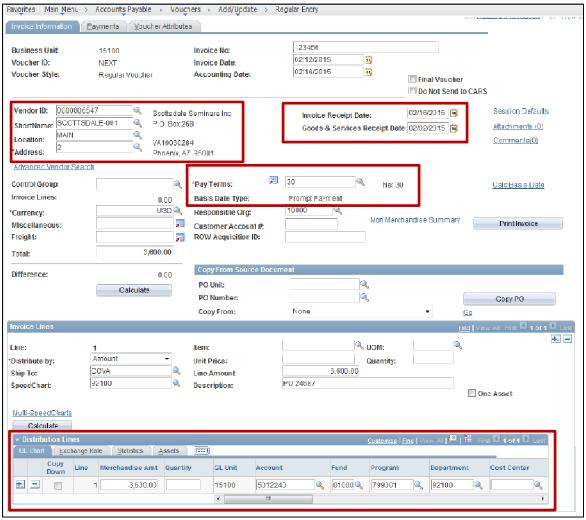


# Process Impacts: Enter and Process Vouchers (continued)

	Process Change	Impacts	Agency Considerations
AP16	Interfaced vouchers that do not pass the Cardinal upload edits are not loaded into Cardinal.	Users need to review the Voucher Upload Error Report to identify errors and determine corrective actions.  Errors must be corrected by either resubmitting the corrected data or by entering the voucher online.	Who will be reviewing the Voucher Upload Error Report?  How will you correct the errors?
AP17	Agencies (not DOA) will be responsible for correcting the downstream edit or budget check errors for vouchers that are interfaced or entered online in Cardinal.	Users need to log into Cardinal to research, review, and correct errors online.  Interfaced vouchers updated online will need agency level approval online in Cardinal.	Who will be reviewing the status of the vouchers that were uploaded or entered online in Cardinal?  Who will correct the errors?



#### Enter Vouchers

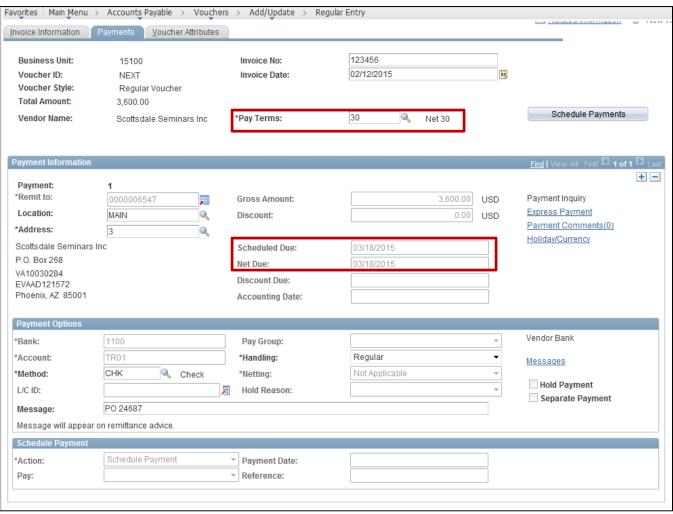


#### Impacts:

- AP07: Vendor data cannot be modified by users.
   Only CVG can update vendor records in Cardinal. Procurement vendors must be updated in eVA and interfaced to Cardinal.
- AP08: A vendor must exist in Cardinal before it can be specified on a voucher and paid.
- AP13: Petty Cash distributions and amounts are entered on vouchers and are tracked in Cardinal.



### Enter Vouchers (continued)

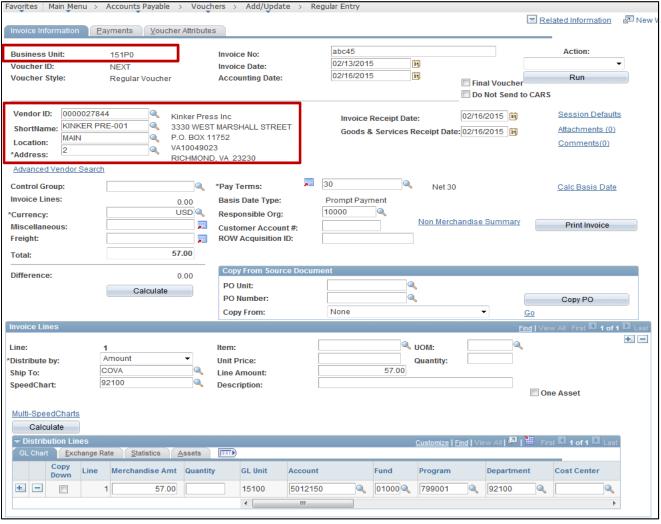


#### Impacts:

 AP09: Users must select a pay term (Due Now, Net 30, or Due Now with Prompt Payment). The default value (30) automatically calculates to Prompt Pay.



### Enter Vouchers (continued)



#### Impacts:

 AP13: Petty Cash distributions and amounts are entered on vouchers and are tracked in Cardinal.



### Enter Vouchers (continued)

CARDINAL Report ID: AP966

Commonwealth of Virginia VOUCHER UPLOAD ERROR REPORT

Run Date: 03/19/2015 Run Time: 08:22 00

Page No. 1 of 12

Submitting GL BU: 13600

Upload Date Range: 01-JAN-2015 to 31-MAR-2015

File Name: 13600 AP964 IN 02042015 1019 001.dat

Upload Date: 04-FEB-2015

No Vendor Errors Found.

Total Vendors Submitted: (
Total Vendors with Errors: (
Total Vendors loaded Successfully: (

Voucher BU: 13600

Agency Voucher ID Voucher Line Num Distrib Line Num Error Field Name Field Value 0433754 0 0 0 VOUCHER ID 0433754

0 0 VOUCHER\_ID 0433754

0433754 1 1 MERCHANDISE\_AMT 0

Total Vouchers Submitted: 1
Total Vouchers with Errors: 1
Total Vouchers loaded Successfully: 0

File Name: 13600\_AP964\_IN\_02042015\_1019\_001.dat

Upload Date: 13-MAR-2015

File Rejected: Duplicate file found.

File Name: 13600\_AP964\_IN\_02052015\_1542\_001.dat

Upload Date: 05-FEB-2019

No Vendor Errors Found.

Total Vendors Submitted: (
Total Vendors with Errors: (
Total Vendors loaded Successfully: (

#### Error Description

Duplicate Invoice ID found in Cardinal for Business Unit: 13600, Vendor ID: 0000113785 and Invoice ID: 8004222319SCTO-20140901.

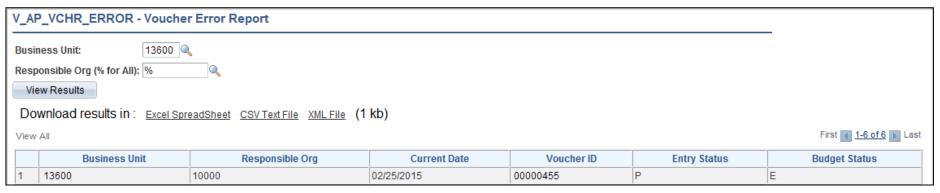
No value provided for required field: MERCHANDISE\_AMT (Voucher Dist record)

#### Impacts:

 AP16: Interfaced vouchers that do not pass the Cardinal upload edits are not loaded into Cardinal.



## Enter Vouchers (continued)

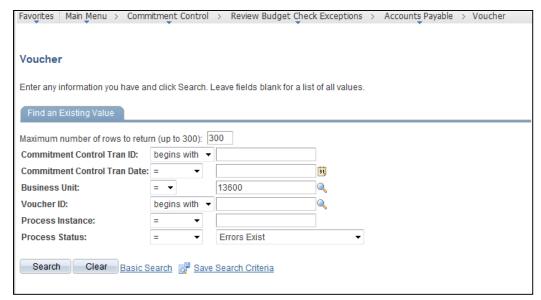


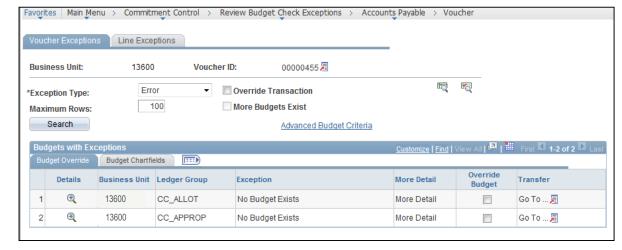
#### Impacts:

AP17: Agencies (not DOA) will be responsible for correcting the downstream edit or budget check errors for vouchers that are interfaced or entered online in Cardinal.



## Enter Vouchers (continued)



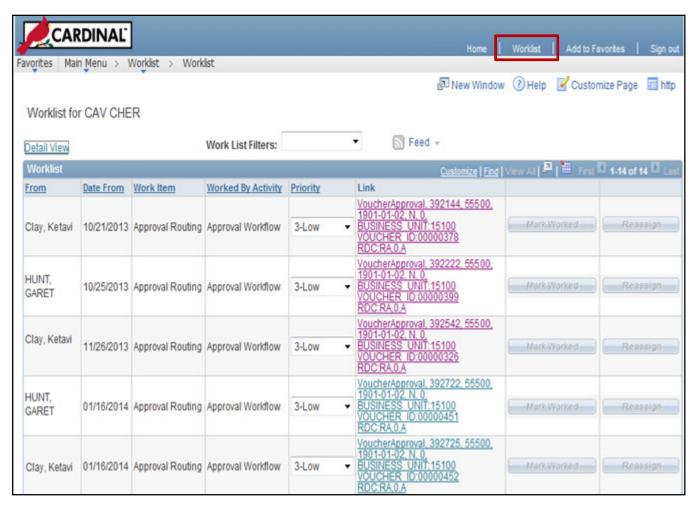


#### Impacts:

AP17: Agencies (not DOA)
 will be responsible for
 correcting the downstream
 edit or budget check
 errors for vouchers that
 are interfaced or entered
 online in Cardinal.



## Approve Vouchers



#### Impacts:

 AP15: Cardinal uses workflow to route individual vouchers to an approver's Worklist for online approval. Approvers will need to routinely review their Worklists.



# **Business Process Activity:**Voucher Processing

Briefly review the material covered in the Voucher Processing business process section. Within your group, review the change impact below and discuss the questions. Use the activity worksheets to record your responses (15 minutes). Be prepared to share what your group has listed with the rest of the workshop attendees.

AP15: Cardinal uses workflow to route individual vouchers for online approval. The approver needs to routinely review their Worklist in order to either approve or deny transactions. Denied transactions either need to be corrected or deleted. Interfaced vouchers do not require agency approval in Cardinal unless they are modified online in Cardinal.

#### **Agency Specific Procedures**

- Will your agency want original documentation to be scanned and attached to the voucher in Cardinal for review by the approver?
- Do you currently have an internal agency voucher approval process / procedure? If so, does the process / procedure need to be updated?

#### **Agency Specific Forms**

• Do you currently use an agency specific voucher transmittal form that requires approvals? Do you need to update, develop a new, or eliminate the form?

#### **Agency User Responsibilities**

Who will approve vouchers in Cardinal at your agency?



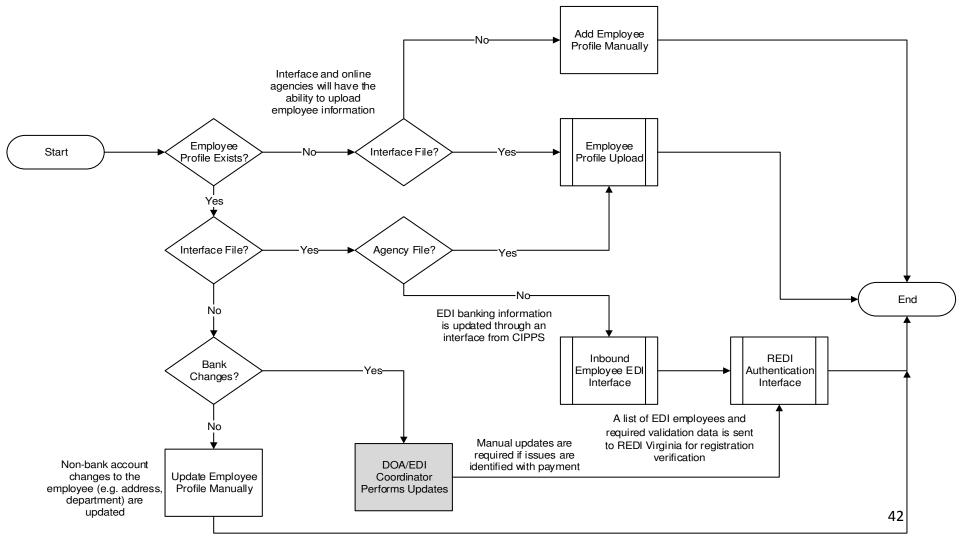
Expense Processing manages payments to employees for travel and other business expense reimbursements.

Expense Processing includes the following sub-processes:

- Enter / Maintain Employee Profile
- Travel Authorization
- Cash Advance
- Expense Report
- Pay Employee

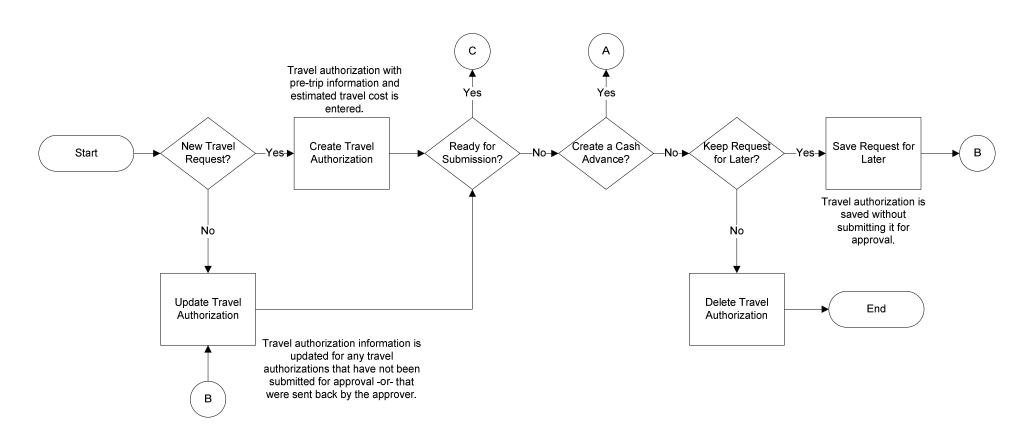


# Process: Expense Processing Sub-process: Enter / Maintain Employee Profile



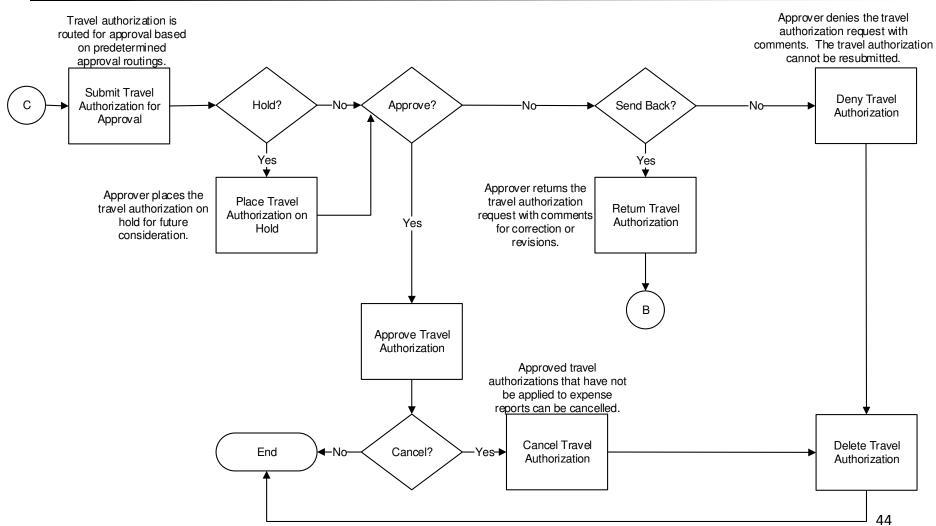


**Sub-process:** Travel Authorization



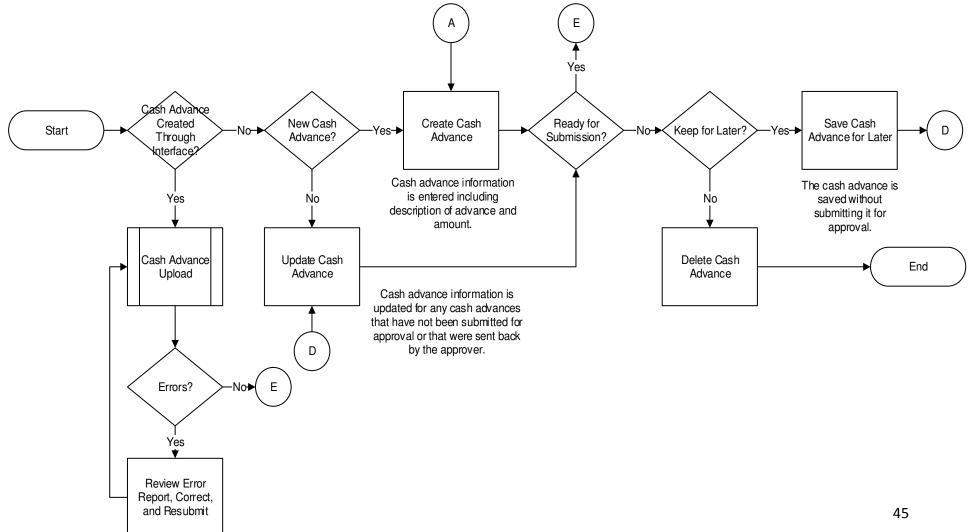


Sub-process: Travel Authorization (continued)



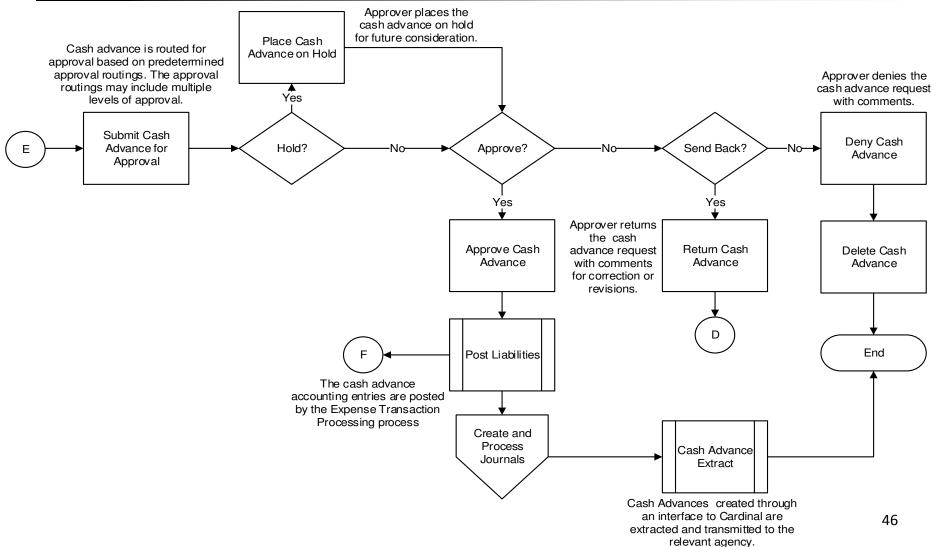


Sub-process: Cash Advance



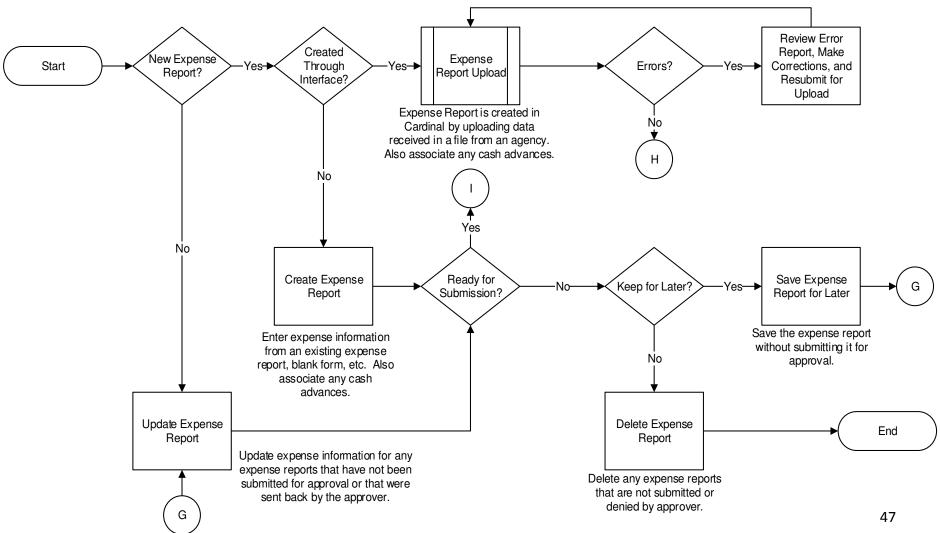


# Process: Expense Processing Sub-process: Cash Advance (continued)



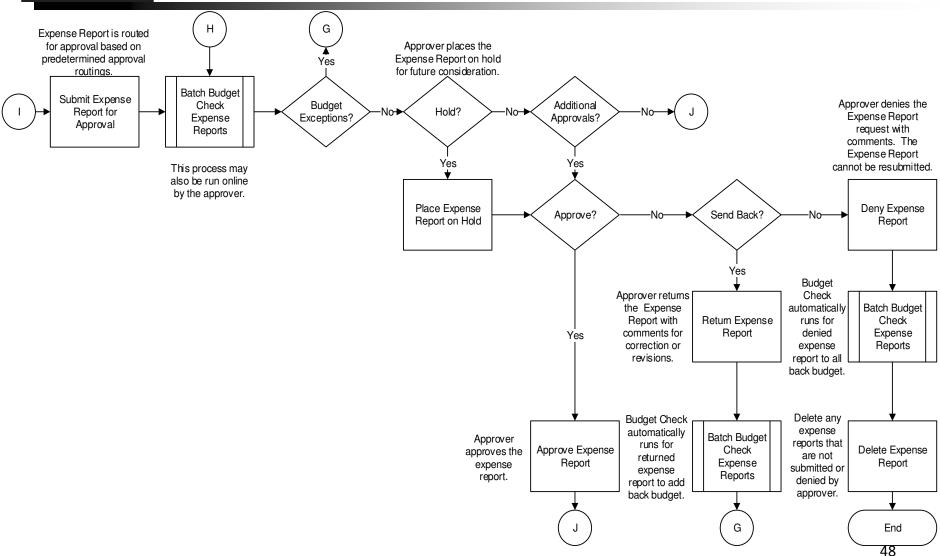


## **Process:** Expense Processing **Sub-process:** Expense Report





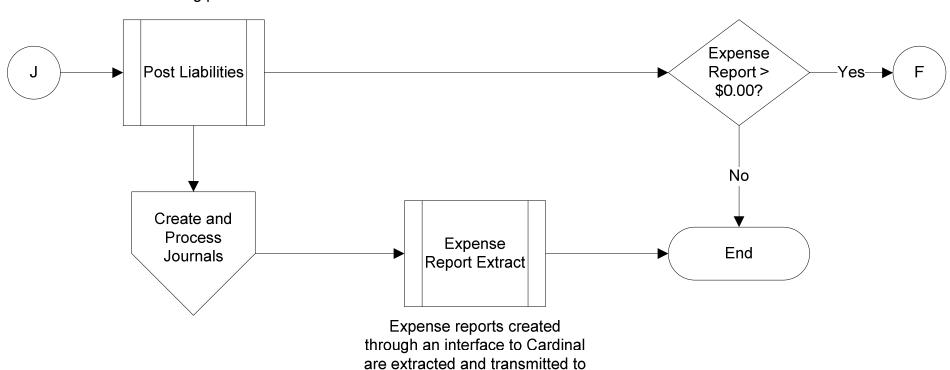
## Process: Expense Processing Sub-process: Expense Report (continued)





Sub-process: Expense Report (continued)

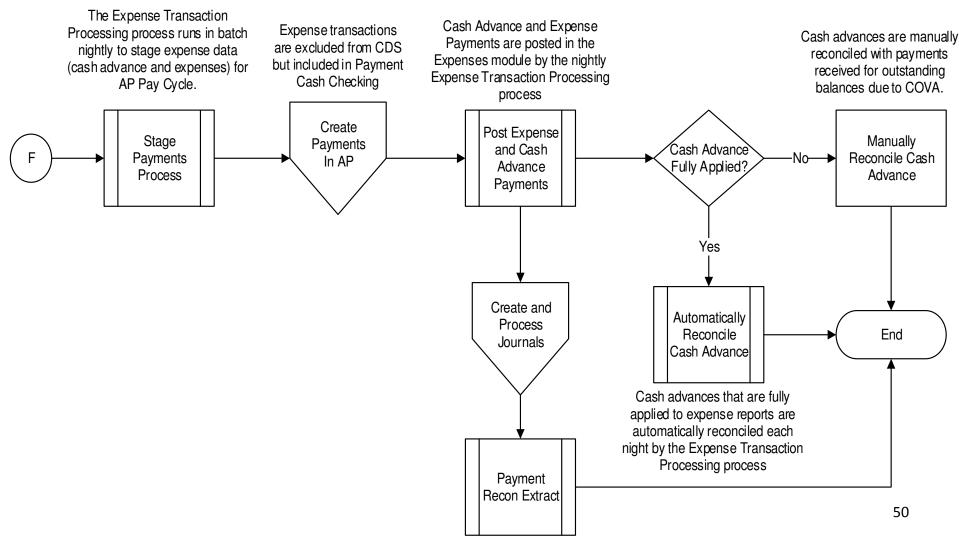
The expense report accounting entries are posted by the Expense Transaction Processing process



the relevant agency



## Process: Expense Processing Sub-process: Pay Employee





# Process Impacts: Expense Processing

	Process Change	Impacts	Agency Considerations
AP18	An Employee Profile must exist for expense transactions (Cash Advance, Travel Authorization or Expense Reports) to be created for an employee in Cardinal.  Additionally, any employee that will have access to Cardinal must also have an employee profile.	You must set up employee profiles for all employees who are Cardinal users or who receive expense reimbursements (Agency Task #46A/B).	Who in your agency will have access to create and maintain employee profiles?
AP19	In Cardinal, expense transactions can only be accessed by an assigned proxy.  In order for an employee to access their own expense transactions or management to review them, they have to be a proxy for that employee.	In order to access an employee's expense reports (either for yourself or for another employee), a person must be set up as a proxy for that employee in Cardinal.	Who in your agency will be able to access / create expense reports for your employees (i.e., who will be your proxies)?  Will you need to update your agency's business processes for processing expense reports?  For which employees will each proxy have the ability to access/create expense reports?



# Process Impacts: Expense Processing (continued)

	Process Change	Impacts	Agency Considerations
AP20	Travel authorizations can be entered into Cardinal, but are not required.	You can now use Cardinal to document and process travel authorizations.	Will your agency use Cardinal to process travel authorizations?
AP21	In Cardinal, travel and expense advances and reimbursements are processed through the Expenses module.	Employee travel advances or expense reimbursements (travel/non-travel) are not paid from petty cash.	Will you need to update your agency's business processes for travel advances or expense reimbursements?
AP22	In Cardinal, you cannot pay another agency's employee through the Expenses module.	Depending on the situation, employees from other agencies either need to be set up as vendors in Cardinal or the two agencies need to set up a billing arrangement.	What billing arrangements with other agencies will you need to work out when one of your employees acts as an agent for another agency?  Will you need to update your agency's business processes for paying state employees for other agencies?



# Process Impacts: Expense Processing (continued)

	Process Change	Impacts	Agency Considerations
AP 23	Cardinal uses workflow to route online expense reports, cash advances and travel authorizations for approval.  The approvers need to routinely review their Worklists in order to either approve, send back, or deny transactions.  Denied transactions need to be deleted. Sent back transactions can be corrected.	In Cardinal, you now approve, send back, or deny expense reports, cash advances and travel authorizations online.	Who will be approving expense reports, cash advances and travel authorizations in your agency?  Will you require original documentation to be scanned and attached to the expense reports, cash advances and travel authorizations for approval?

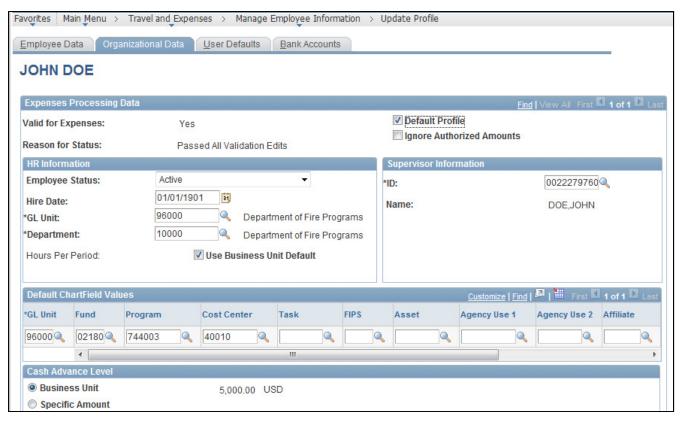


# Process Impacts: Expense Processing (continued)

	Process Change	Impacts	Agency Considerations
AP24	Interfaced expense transactions that do not pass the Cardinal upload edits are not loaded into Cardinal.	Users need to review the Expense Report and Cash Advance Upload Error Reports to identify errors and determine corrective actions.  Errors must be corrected by either resubmitting the corrected data or by entering the expense transaction online.	Who will be reviewing the Upload Error Reports?  How will you correct the errors?
AP25	Agencies (not DOA) will be responsible for correcting the downstream edit or budget check errors for expense transactions that are interfaced or entered online in Cardinal.	Users need to log into Cardinal to research, review, and correct errors online.  Interfaced expense transactions updated online will need agency level approval online in Cardinal.	Who will be reviewing the status of the expense transactions that were uploaded or entered online in Cardinal?  Who will correct the errors?



## Enter/Maintain Employee Profile

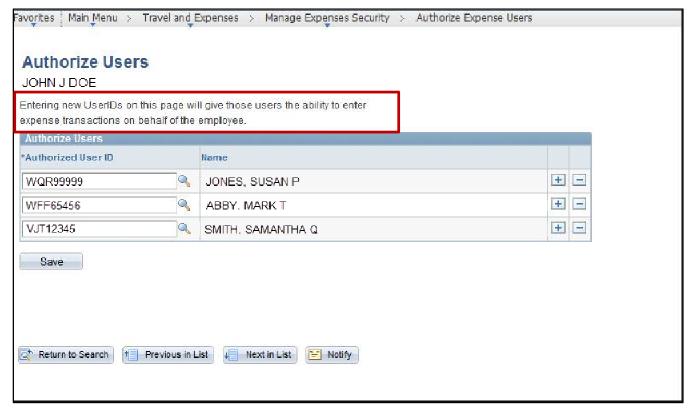


#### Impacts:

- AP18: An Employee
   Profile must exist for
   expense transactions
   (Cash Advance, Travel
   Authorization or Expense
   Reports) to be created for
   an employee in Cardinal.
- You must set up employee profiles for all employees who are Cardinal users or who receive expense reimbursements.



## Enter/Maintain Employee Profile

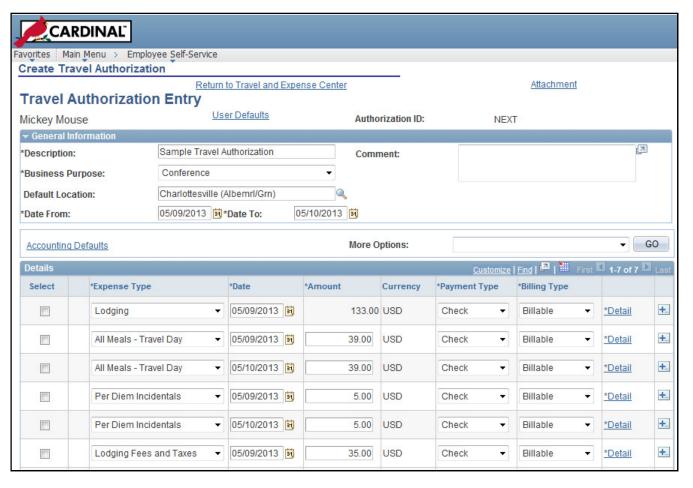


#### Impacts:

AP19: Employees'
 Expense transactions can only be created or viewed by authorized proxies.



### Travel Authorization



#### Impacts:

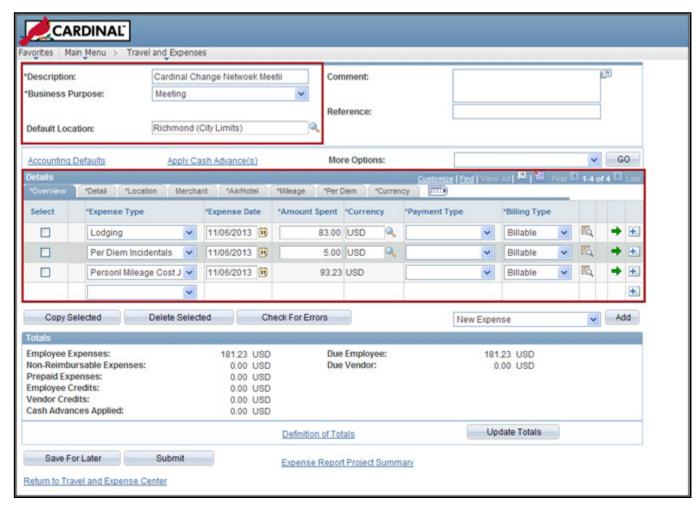
 AP20: Agencies now have the option to use Cardinal to document and process travel authorizations.

#### **Key Points:**

 You do not have to enter your Travel Authorization into Cardinal in order to obtain Reimbursement.



## Expense Report



#### Impacts:

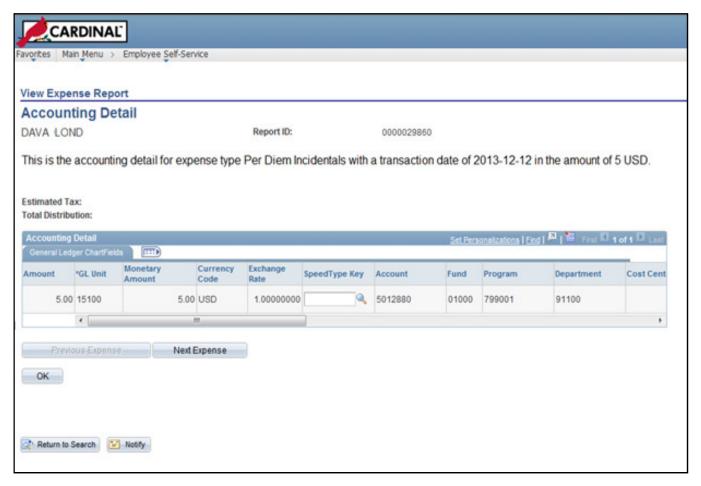
 AP21: Employee travel advances / expenses will not be paid from petty cash. Reimbursements are processed through the Expenses module.

#### **Key Points:**

• If you do enter a Travel Authorization in Cardinal, it can be copied into your Expense Report with the information from the authorization. The expense report is then updated for the actual expenses incurred. This reduces duplicate keying.



## Expense Report (continued)

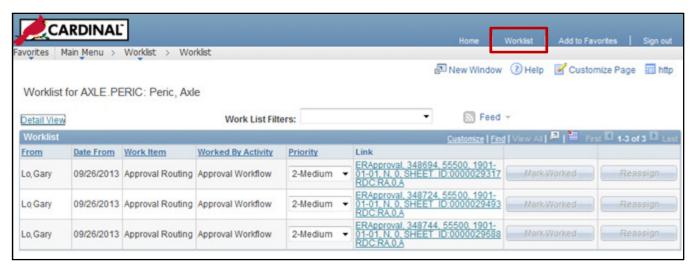


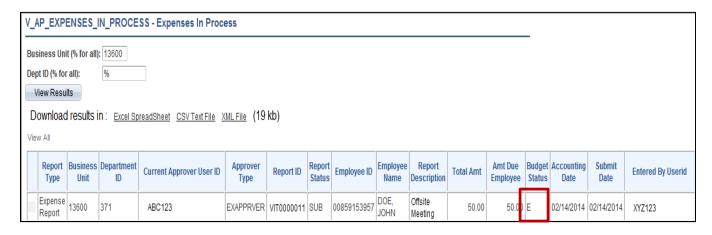
#### **Key Points:**

• The Expense Report's accounting distribution defaults from the employee profile (except for the account which defaults based on expense type).



## Approve Expense Report





#### Impacts:

- AP23: Cardinal uses
   workflow to route online
   expense reports, cash
   advances, and travel
   authorizations for
   approval. Approvers will
   need to routinely review
   their Worklists.
- AP24: Users need to log into Cardinal to research, review, and correct errors online. Interfaced expense transactions updated online will need agency level approval online in Cardinal.



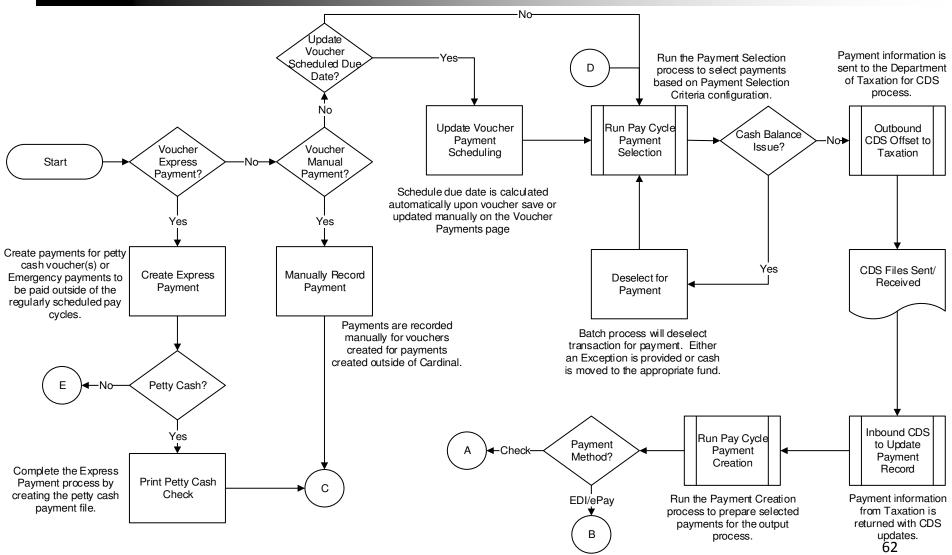
Processing Payments creates payments for employee reimbursements and vouchers.

Process Payments includes the following sub-processes:

- Create Payments
- Maintain Payments
- Bank Reconciliation (Petty Cash)

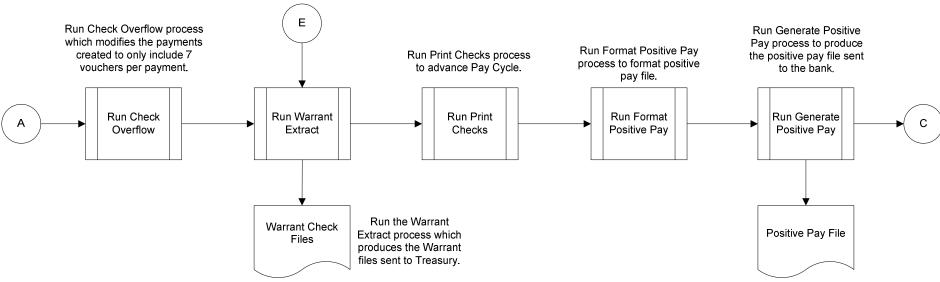


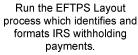
# **Process:** Process Payments **Sub-process:** Create Payments

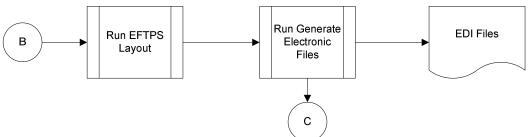




## Process: Process Payments Sub-process: Create Payments (continued)



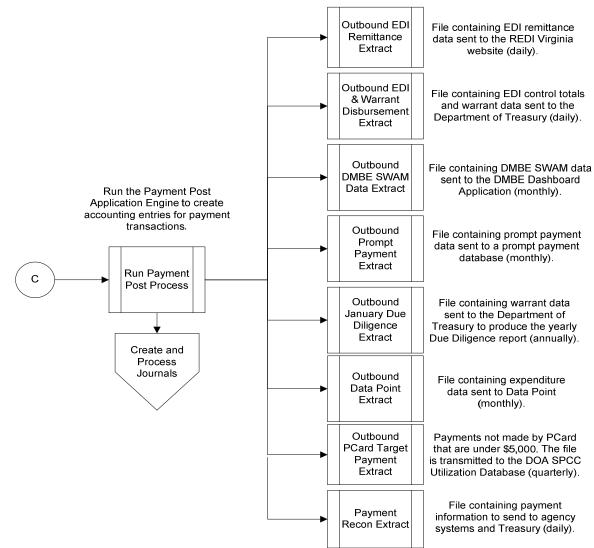






#### **Process:** Process Payments

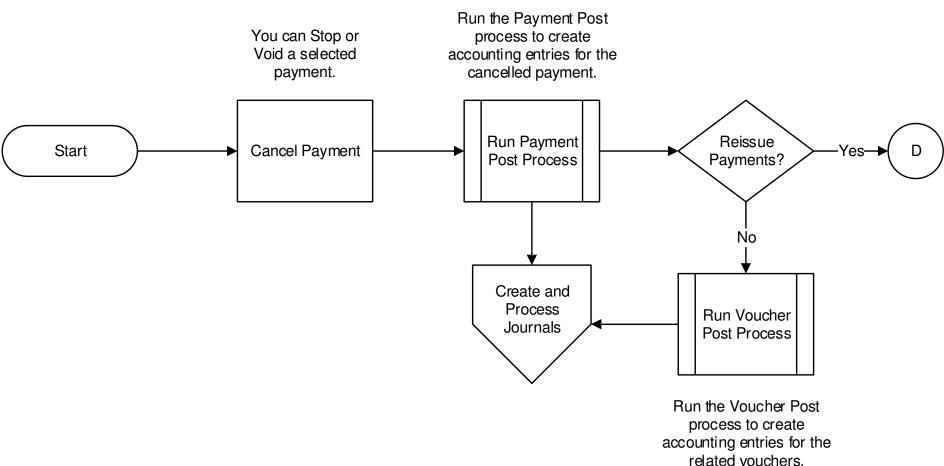
Sub-process: Create Payments (continued)





#### **Process:** Process Payments

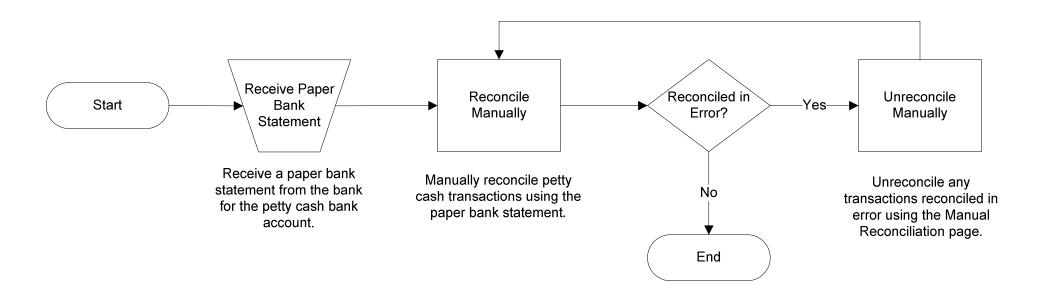
Sub-process: Maintain Payments





#### **Process:** Process Payments

Sub-process: Bank Reconciliation (Petty Cash)





## **Process Impacts:** Process Payments

	Process Change	Impacts	Agency Considerations
AP26	Only disbursements (vouchers, expense reports, cash advances) are subject to available cash edit at the time the payment is issued. Cash balances are only affected when payment is made.  Journals entries made by agencies could impact cash balances used for payments. There are reports available in Cardinal that agencies should use to monitor cash balances prior to creating GL journal entries in order to prevent overspending from occurring.	There must be sufficient cash balances associated with Business Unit / Fund in order for the payment to be successfully processed. Transactions that fail the available cash checking process will not be processed for payment and may impact prompt pay compliance.  When creating journal entries in the General Ledger, agencies need to be aware of transactions (vouchers, expense reports, cash advances) that are pending payment. If a journal entry is created that references the GL Business Unit / Fund used on pending payments, this could cause there to be insufficient cash balances for the payment to occur, which would result in the payment not being disbursed (until after a sufficient cash balance is available).	Will you need to update your agency's business processes to monitor and correct any cash balance issues?



## **Process Definition:** Process 1099

The 1099 process uses vendor payment detail data and creates withholding detail records which are used to report to the IRS.

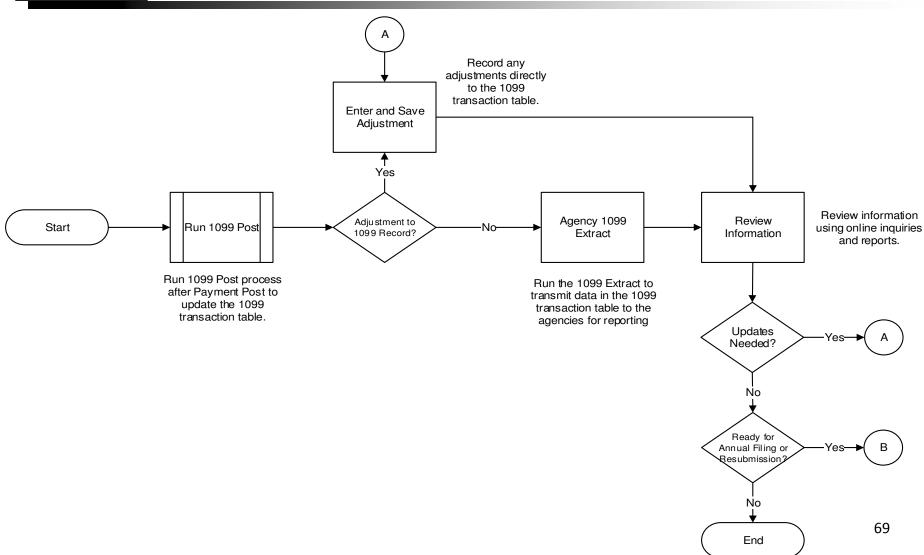
Process 1099 includes the following sub-processes:

- Process 1099
- Create 1099 File



**Process:** Process 1099

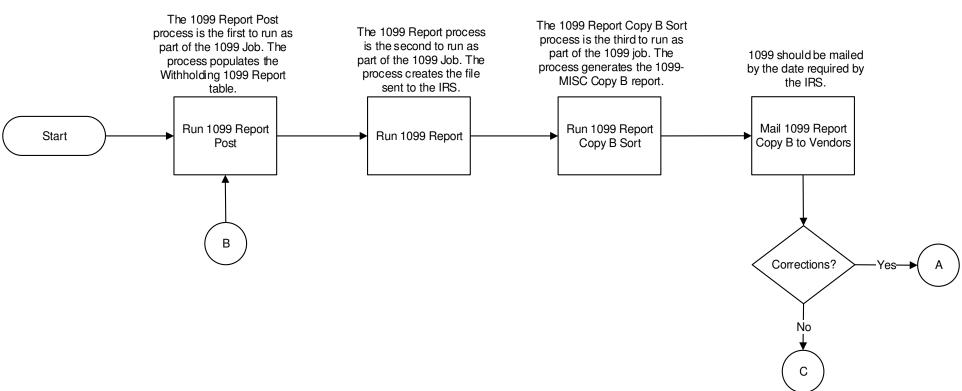
Sub-process: Process 1099





#### **Process:** Process 1099

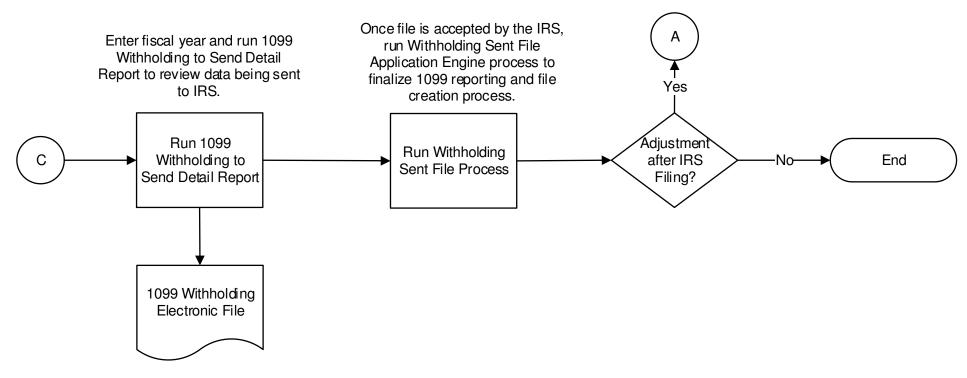
Sub-process: Create 1099 File





**Process:** Process 1099

Sub-process: Create 1099 File (continued)





## Process Impacts: Process 1099

	Process Change	Impacts	Agency Considerations
AP27	In Cardinal, 1099 reportable information is contained in the 1099 tables. These tables are populated nightly during batch processing based on the combination of reportable vendors and reportable transactions.	You will have to review the 1099 tables throughout the calendar year to ensure transactions are processed as you expect for your agency transactions.  If payments are incorrectly included or missing from your agency tables, it is your agency's responsibility to make adjustments.	Who will be responsible for reviewing 1099 data?  What frequency should that be performed?

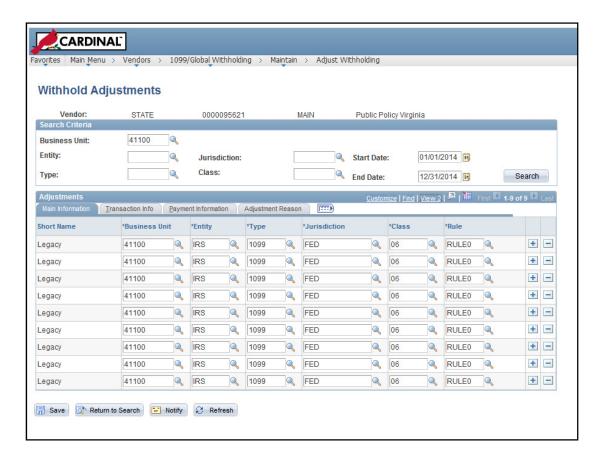


### Process Impacts: Process 1099

	Process Change	Impacts	Agency Considerations
AP28	In Cardinal, reportable petty cash payments will be included in the 1099 tables.	You will no longer need to make manual adjustments for 1099 payments made through petty cash.	Will you need update business processes for tracking 1099 payments made through petty cash?
AP29	Cardinal produces 1099 reports, including the file to the IRS and the 1099 Copy B forms to vendors.	You can use Cardinal to assist with 1099 processing (Agency Task #34).  You will need to set up an efiling account with the IRS in order to electronically transmit the 1099 file.	Will you use Cardinal to generate 1099s and receive 1099 data for reporting, or continue with your current process?



#### Create Adjustment

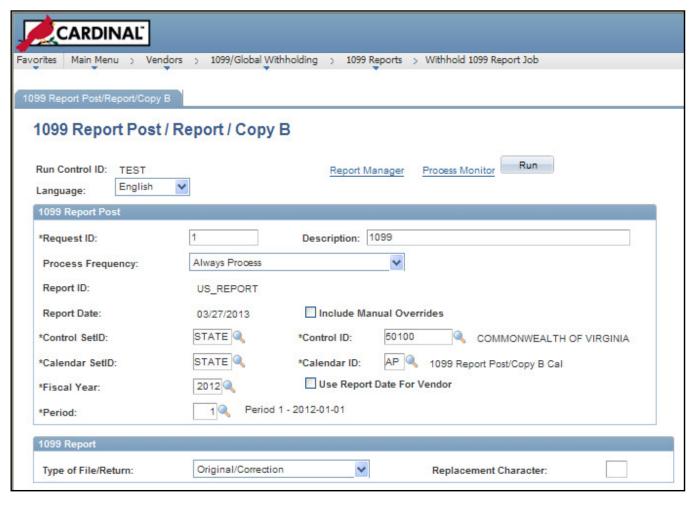


#### Impacts:

- AP27: Withholding tables will contain 1099 reportable information. These tables are populated nightly during batch processing, based on the combination of reportable vendors and reportable transactions.
- If payments are incorrectly included or missing from your agency tables, it is the agency's responsibility to make adjustments.



#### Create 1099 File



#### Impacts:

 AP29: Agencies can use Cardinal to assist with 1099 processing.
 Cardinal will produce 1099 reports including the file to the IRS and the 1099 Copy B forms to vendors.



# Agency Business Process Tasks



# Prepare Agency Impact Analysis (Task #42)

**Task #42** will help you assess Cardinal's impact on your daily operations. Be sure to solicit input from your subject matter experts when completing this task. Each assembled agency will submit one **Agency Impact Analysis Worksheet** which includes all functional areas.

Complete the **Impact Analysis** and **Action Plan** sections of the **Agency Impact Analysis Worksheet** and submit them to the Cardinal Project no later than **May 29, 2015.** 

Impa	Impact Analysis Accounts Payable										
						Task #42	2: Prepare Agend	y Impact Ar	nalysis; Due 5/29/15		
				Impact Analysis				Action F			
ID	Business Process	Process Change	Impact	Agency Considerations	Agency Specific Policies	Agency Specific Procedures	Agency Specific Forms	Agency User Responsibilities	Level of Impact (H,M,L,N)	Action Plan	Target Resolution Date
AP05	Maintain Vendors	identify vendors who have liens by using a location which is set up by the CVG. Vendor vouchers are put on hold for agency liens and then vouchers are	location must first be created by CVG. This is	Will you need to update your agency's business processes to track and request vendor and lien processing?	policy	N/A - not an agency procedure	N/A - no forms affected	This will affect Fido's responsibilities (he maintains the current tracker). Sylvester will need to be aware and supervise this change.		Update desk procedure for vendor liens Update the tracker to incorporate these changes.	9/15/15



# Agency Impact Analysis Examples from Wave 1

#### **See Handout**

4 A	С	D	E	F	G	Н	I	J	K	L	М	
1 Imp	act Analys	is Accounts Payable										
2							Task #42:	Prepare Agency	Impact Anal	lysis; Due 5/29/2015		
3						lı	mpact Analysis				Action P	lan
ID 4	Business Process	Process Change	Impact	Agency Considerations	Agency Specific Policies	Agency Specific Procedures	Agency Specific Forms	Agency User Responsibilities	Level of Impact (H,M,L,N)	Action Plan	Target Resolution Date	Resp Pe
APO	1 Establish and Maintain Vendors	maintained centrally by the CVG (Commonwealth Vendor Group), eVA is the source of all procurement vendors in Cardinal.  CVG will maintain copies of all W9 forms.	Maintenance Request forms to CVG.  Agencies no longer need to keep copies of W3 forms.  A vendor that is a fiscal vendor for one agency may be a procurement vendor for another agency. Any procurement vendor information updates have to go through	to be registered in eVA.  Who in your agency will be responsible for submitting vendor maintenance forms to CVG?  Will you need to update your agency's business processes to interact with CVG on adding and maintaining fiscal vendors?	reflect that CVG will handle new/update vendor requests. Will need to ensure that vendors are in system in advance to processing transaction.	procedures to ensure that timely submission of W-9 information to CVG will occur in order to	Will use forms from DOA/CVG.	Fiscal Officer will update procedures/policie s and alert necessary staff to changes.	High	Determine location of CVG Vendor Maintenance Request Form. Notify Accountant of process change. Update Procedures for Non-States to include this information.	1/2/16	FO
API	Enter and Process Vouchers		Multiple invoices can no longer be grouped into a single voucher. Agencies must assure invoice numbers are unique for a vendor.	How will you determine unique Invoice IDs for vendors that do not provide unique invoice numbers?  Will you need to update your agency's business processes for entering	policies for invoices that do not provide invoices - new scheme to ensure	Update procedures with new naming scheme for invoice numbers that are not provided by vendors.	N/A	Users need to understand & follow new scheme	Medium	Director of Finance will update procedures/policies and alert necessary staff to changes.	11/15/15	DOF



### Prepare Agency Impact Communication Plan (Task #43)

**Task #43** outlines the plan on how you will communicate your agency impacts to your users and stakeholders. Be sure to think through the most effective communication medium for each impact. Each assembled agency will submit one **Agency Impact Analysis Worksheet** which includes all functional areas.

Complete the Communication Plan section of the Agency Impact Analysis Worksheet and submit it to the Cardinal Project no later than June 26, 2015.

	Assembled Agency Number / Name: 50 - 000 Dept of Cats & Dogs						
Task #43	3: Prepare Agen						
		Communicat	ion Plan				
Type (meeting, email, etc.)	Target Communication Date	Audience	Presenter/ Sender	Outstanding Questions	Status	Additional Notes	
Department email	8/22/15	Fido department	Sylvester Katz		0-Not Started		



## Completing the Agency Impact Analysis Worksheet

The **ID**, **Business Process**, **Process Change**, **Impact and Agency Consideration** columns are prepopulated.

#### Task #42; Prepare Agency Impact Analysis: Due May 29, 2015 Impact Analysis

- For each **Impact Area**, enter agency-specific impacts and the **Level of Impact** (high, medium or low based on the number of people affected, complexity of change, frequency of process occurrence, significance to your agency's operation / mission)
  - Compare your agency's current internal processes to the Cardinal business processes
  - Determine whether each of the identified impacts affects your agency and, if so, to what extent
  - Identify the related agency specific policies, procedures, forms, and user responsibilities
  - Consider additional impacts that may affect your agency

#### Action Plan

- Use the **Impact Action Plan, Target Due Date, and Responsible Person** columns to identify how you will address the impact, create an action plan, and assign a target due date and owner
- Use the Status column to track progress

#### Task #43; Prepare Agency Impact Communication: Due June 26, 2015 Communication Plan

- Use the Type, Target Communication Date, Audience, and Presenter/Sender columns to identify a communication plan, and assign a target due date and owner
- Use the Outstanding Questions column to document items needing additional consideration
- Use the Status column to track progress



### Agency Impact Analysis Task #42 and #43 - Next Steps

- Download the Agency Impact Analysis Worksheet from the Change Network SharePoint in the Tasks folder
  - https://share.virginia.gov/sites/cardinal/SitePages/Home.aspx
- Complete the Impact Analysis and Action Plan sections of the Agency Impact Analysis Worksheet (GL/AP/AR) and upload it to the Change Network SharePoint no later than May 29, 2015
- Complete the Communication Plan section of the Agency Impact Analysis Worksheet (GL/AP/AR) and upload it to the Change Network SharePoint no later than June 26, 2015
- Contact your Agency Readiness Liaison with questions as needed



### **Role Mapping Overview**



#### Role Mapping

Role mapping is the process by which agencies assign specific roles to their Cardinal users. Cardinal roles define the end users' access, the functions they can perform in Cardinal, and the screens and data that are available when working in Cardinal, including:

- View, enter and/or process transactions in Cardinal
- Approve transactions in Cardinal (journals, vouchers, expenses, etc.)

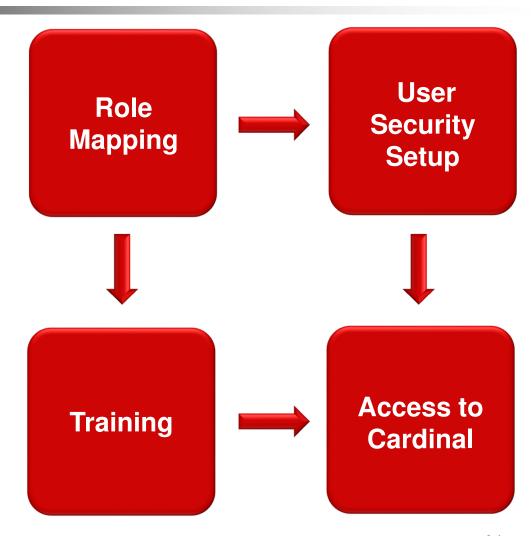
Role mapping is a critical step toward providing each user with access they need to Cardinal.



#### Why Role Mapping Matters

Role mapping results will be used to:

- Configure security for all users
- Determine training courses each Cardinal user will need to complete
- Set up users for access to Cardinal





### Role Mapping Responsibilities: Change Network

#### **Change Network Members involved:**

- Primary Contacts
- Security Contacts
- Functional SMEs

Activity	Time Frame
Attend Workflow Workshops and complete workflow tasks (Task IDs #33, #36, #37)	March – April 2015
Attend Role Mapping Workshops (Task ID #50)	July 2015
Complete Role Mapping worksheet(s) by assigning Cardinal user roles to end users for your assembled agency (Task ID #51A)	July – August 2015
Update Role Mapping worksheet(s) for your assembled agency (Task ID #51B)	November – December 2015



#### **Project Resources**

- Cardinal Project website: <a href="http://www.cardinalproject.virginia.gov">http://www.cardinalproject.virginia.gov</a>
- Cardinal Project Email Address: <a href="mailto:ProjectCardinal@DOA.virginia.gov">ProjectCardinal@DOA.virginia.gov</a>
- Change Network SharePoint Site: <a href="https://share.virginia.gov/sites/cardinal/SitePages/Home.aspx">https://share.virginia.gov/sites/cardinal/SitePages/Home.aspx</a>



### **Appendix**



### Accounts Payable Job Aids (Currently available on Cardinal Website)

- 1099 Processing
- Agency to Agency Transactions Information Sheet
- Canceling a Payment Disbursing Agency
- Creating Template Voucher
- Do Not Send CARS Flag for Vouchers
- Entering Adjustment Vouchers
- Multiple SpeedCharts on Invoice Line
- Payment Cash Checking Fund Level Processing Rules Updates
- Payment Cash Checking Overview
- Payment Cash Checking Reports
- Payment Cash Checking Updating Transaction Level Overrides



### Accounts Payable Job Aids (continued) (Currently available on Cardinal Website)

- Processing Internal Payments Offsets
- Running the Prompt Payment Report
- Unposting, Deleting and Closing a Voucher
- Voucher Interface Processing
- Entering Expenses Tips
- Expense Report Interface Processing
- Non-Reimbursable Expenses
- Updating and Deleting Expense Transactions
- Authorizing a Proxy for an Employee
- Creating and Updating an Employee Profile
- Reassign Employee Expense Approvals



### Accounts Payable Templates and Forms

- Agency Signature Authorization for Vendor Maintenance
- Cash Advance Request
- Employee Profile Maintenance
- Employee Proxy Request
- Employee Travel Authorization and Expense Report
- Payment Cash Checking Fund Level Bypass Request
- Payment Cash Checking Transaction Level Override
- Petty Cash Stop Payment Signature Authorization
- Stop Payment Request EDI
- Stop Payment Request General Warrant
- Stop/Void Payment Request Agency Petty Cash
- Vendor Maintenance Request
- Vendor Maintenance Request Form Instructions
- Voucher Transmittal



#### Accounts Payable Key Terms

**Accounts Payable** – The functional area that handles all Commonwealth of Virginia (COVA) payments and consists of two modules, the Accounts Payable module and the Expenses module.

**Accounts Receivable** – The module in Cardinal which allows COVA agencies to manage funds received through deposit creation and the recording of cash, revenue, and other funds receipts (e.g., petty cash).

**Agency to Agency Transaction (ATA)** – In Cardinal, ATAs are handled in one of three different ways depending on the type of transaction. Transfer of funds will be handled in the General Ledger. Inter-agency payments will be handled in Accounts Payable. Inter-agency deposits will be handled in Accounts Receivable.

**Budget Checking** – An online or batch process that compares transactions to related budget ledgers to ensure budgets exist and/or amounts do not exceed the controlling budgets. Transactions may pass, fail, or pass with a warning.



**Business Unit** – An operational subset of an organization. In Cardinal, each state agency is a Business Unit.

**Cash Advance Request**— A request made by an employee for an advance on an anticipated expense.

**Combination Edits** – Rules that determine which ChartField values are required, or not allowed, in combination in order for an accounting entry to be posted.

**Commitment Control** – Tool that enables the tracking or controlling of expenses against budgets and revenues against estimates.

**Commonwealth Vendor Group (CVG)** – The new central group that enters and maintains vendors in Cardinal. Agencies will need to fill out the Vendor Maintenance Request form to request additions or updates to fiscal vendors.

**Electronic Payment** – Payments from EDI transmissions and EFT payment files.



**Employee Profile** – Employee data that is set up and used to correctly route employee travel authorizations and expense reports through workflow for approval, and also to send related payments to the correct mailing address or bank (if employee is set up for electronic payments).

**Expenses** – Any costs incurred by employees related to business and reimbursed to employees. These reimbursements can be for travel or non-travel related expenses.

**Expense Report** – A report of expenses incurred by an employee. The report must include details of each expense when entered online. The details from the travel authorization (if applicable) can be copied into the expense report. If a cash advance was provided, the employee applies the amount of the cash advance to the expense report.

**General Ledger** – The module that contains all the accounts (e.g. Budget, Actuals, Modified Accrual, Full Accrual and Cash) used to track accounting transactions. The General Ledger serves as the basis for the preparation of financial statements.

One Time Vendor – A payee that requires a single refund payment. One Time vendors must be established in the Cardinal Vendor table but are inactivated after the voucher is processed.



Payments – In Accounts Payable, this term refers to a payment to a vendor. Payments are created by Accounts Payable vouchers that represent invoices submitted by vendors. Payments are also generated for employee Travel and Expense reimbursements or for revenue refunds. Payments may be generated in different forms, like checks or EDI.

**Post Production Support (PPS)** – Cardinal Team responsible for maintaining the Cardinal system after go-live.

**Posting** – Process that creates the accounting entries for vouchers, cash advances, expense reports and payments. When an entry is free of errors, it can be posted.

**Proxy** – A user set up to access an employee's expense report. Each employee must have one or more proxies.

**Run Control ID** – An identifier that, when paired with your User ID, uniquely identifies the process you are running. The Run Control ID defines parameters that are used when a process is run.

**SpeedChart** – A shorthand key that auto populates some ChartFields in one or more accounting distributions.



**Tax Identification Number (TIN)** – A number issued by the Internal Revenue Service that identifies entities (both individuals and companies). Cardinal requires a TIN type (e.g., social security number, employer identification number, etc.) and number for every vendor entered.

**Travel Authorization** – A request made through Cardinal for permission to travel. An authorization must be approved prior to travel.

**Vendor** – Any person or other entity that provides goods or services or receives refunds, including suppliers, federal, state or local government entities and other fiscal payees. All procurement vendors are interfaced from eVA to Cardinal. Non-procurement vendors (also called Fiscal Payees) will be created directly in Cardinal. Employees are not vendors for their own agencies.

**Vendor Location Identification Number (VLIN)** – A vendor data standards number used to identify eVA vendors. All procurement vendors are loaded into Cardinal via interface with eVA. Every vendor location in eVA has a unique VLIN. VLINs are stored in Cardinal's Address 3 field of the Vendor record. (Non-procurement or fiscal vendors are created directly in Cardinal and do not have VLINs).



**Voucher** – A record in Cardinal that represents an invoice from a vendor submitted for payment. Vouchers may be created online using the vendor's invoice as a resource or created electronically (by uploading external files for example). Once approved, Cardinal processes them to generate payments to vendors, and sends related accounting entries to Cardinal's General Ledger.

**Withholding-** A Cardinal term that describes vendors who may be subject to 1099 reporting or tax withholding from payments

**Workflow-** A means of routing transactions through Cardinal to the appropriate Worklist for review and/or approval. A workflow path may include more than one approval, depending on the type of transaction or other specified criteria.



# Accounts Payable User Roles in Cardinal

Role Title	Role Description
Vendor Conversation Processor	This role is for users routinely involved in the Vendor Procure to Pay process who have a need to interact with vendors. This role has access to: • Record Vendor Conversations
Voucher Processor	This role has access to:  • Enter and maintain vouchers  • Review accounting entries  • Delete vouchers
Special Voucher Processor	This role has access to everything the Voucher Processor has. In addition, this role has access to:  • Manually schedule payments  • Record manual payments  • Update vouchers with payment offsets (liens, garnishments)  • Close vouchers  • Place holds on vouchers



Role Title	Role Description
Voucher Approver	This role has access to: • Approve vouchers
Final Voucher Approver	This role has access to: • Approve vouchers  There must be a user with the Voucher Approver level role for the Final Voucher Approver level role to be used. This is an option for a second level of agency voucher approval.
Voucher Upload Error Reporter	This role provides access to view and execute the voucher upload error report.  This report can contain sensitive data, so this role should only be assigned to authorized users based on agency secure data policies.
Payment Reconciler	This role has access to:  • Manually reconcile petty cash payments
1099 Administrator	This role has access to:     Create 1099 reporting file to IRS     Create vendor Copy-B reports     Run 1099 processes     Make adjustments for 1099 reporting     Run 1099 reports and queries containing sensitive data



Role Title	Role Description
Expenses Employee	This role has access to:  • Enter travel authorizations  • Enter cash advances  • Enter expense reports for self or as a proxy to others  • View their own employee profile  • Delete travel authorizations  • Delete cash advances  • Delete expense reports  • Cancel travel authorizations
Expenses Processor	This role has access to:     Reconcile cash advances     Close expense reports     View expense accounting entries     Authorize an employee to enter expenses on behalf of another employee (proxy configuration)     Create templates     Run Expenses reports with sensitive data     View expense Report and Cash Advance payments and cancellations



Role Title	Role Description
Employee Profile Maintenance	This role has access to: • Create/update employee profiles, not including banking information
Expense Approver	This role has access to: • Approve expense transactions
Expenses Reassign	This role has access to:  • Move expense transactions from one approver's Worklist to another
Secure Payment Reporter	<ul> <li>This role has access to:</li> <li>Run payment reports containing sensitive data</li> <li>Run Payment History by Vendor, Payment History by Bank, Payment History by Payment, and Trial Register reports</li> </ul>
Petty Cash Processor	This role has access to:  • Create petty cash checks via express pay page



Role Title	Role Description
Payment Cash Configurator	This role has access to: • Set payment priorities for specific vouchers, expense reports, and/or cash advances via cash checking transaction priority page
WF System Administrator	This role has access to:  • Move Worklist items from one User to another  • Set the Alternate User ID to which future transactions will follow



### General User Roles in Cardinal

Role Title	Role Description
Cardinal Viewer	This role has access to: • Read-only pages in Cardinal deemed to be exclusive of sensitive data
Cardinal Reporter	This role has access to: • Run reports in Cardinal deemed to be exclusive of sensitive data
Cardinal PeopleSoft User	Default role given to all users for access in the system. This role has access to: • Run public queries deemed to be exclusive of sensitive data



### Business Process Flow Legend

Step Description	Represents an interface or a process step that is performed within Cardinal.	Start	Indicates point at which the process begins.  Does not represent any activity.
Batch Process	Represents a batch process within Cardinal.	End	Indicates point at which the process ends. Does not represent any activity.
Manual Operation	Represents a process or step that is performed manually.	Document	Represents a document of any kind, either electronic or hard copy
Decision Outcome	Represents the possible outcomes of a decision or analysis.	X	On-Page or Intra Process Connector. Used to avoid complex overlapping connector lines or to continue a process on a subsequent page.
Entity Name	Represents an entity (person, organization, etc.). Used only when necessary to show the source of important information	Process Connector	Inter Process Connector. Used to connect steps between business processes.